## Jackson Oaks Neighborhood Association Important Update March 2022

Jackson Oaks Neighbors,

The Board of the Jackson Oaks Neighborhood Association is made up of all new members who joined in November 2021. We wanted to make sure that our neighborhood continued to function as an HOA and stepped up when we learned that the existing Board was resigning. The previous Board dedicated years of their time and attention to managing our neighborhood affairs and we appreciate their service.

As the new Board has become familiar with the processes and status of the HOA we recognized that there is much work to do. Specifically, we discovered that the HOA required a web site, is experiencing serious issues with tree roots, is struggling with poor health of our greenways, and we are spending more money than we receive. Our costs are rising while our savings are dwindling.

We are addressing these issues within the guidelines of the JONA By Laws. Namely we are doing the following:

- 1. The HOA has a new website, <u>jonatwincreeks.com</u> which provides information, forms, board documents, and communications links.
- 2. We are planning a systematic process of replacing problem trees which are causing root damage to sidewalks and irrigation systems. Because of finances this will be done based on a fixed number of trees annually which will be selected based on the severity of damage being caused.
- 3. We are working with our contractor Augusta Lawn Care to ensure we are receiving what we are paying for while working to minimize water waste. We will also be creating a straight forward statement of work so that we can solicit competitive bids for our landscaping needs.
- 4. We are adjusting our homeowners' dues to meet our current expenses, provide tree services, and ensure a small reserve is available for potential emergencies. After review and debate of the Association finances it was determined that quarterly dues must increase from \$125 to \$160 per quarter. This new rate will go into effect July 2022.

We are volunteers who are giving our time and energy to ensuring that our neighborhood remains as it was intended. We will need your help and support in preserving our curb appeal, ensuring an orderly neighborhood, and protecting our property values. Due to Covid our meetings are conducted virtually. We will look for means to include neighbors in these meetings and the web site will be updated to reflect these instructions.

Thank you for your attention and understanding!